

TVO Viewer Response To Sept 11/2001

Printed by: Sia Petropoulos
Title: well done

Wednesday, September 12, 2001 1:57:07 PM
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Tuesday, September 11, 2001 6:21:52 PM

Message

From: Pat Ellingson

Subject: well done

To: Patty Sullivan
Sia Petropoulos
Kim Wilson

Cc: Isabel Bassett
Rudy Buttignol
Beth Haddon
Lori Marier
Ellen T. Cole

Dear Patty, Kim, and Sia

Today's Crawlspace breaks reminded me once again why TVOntario is a leader in children's television.

The tvokids team response to the terrorist attacks in the US proved once again that our first priority is our kids audience. Unlike YTV, who chose to ignore the fact that their viewers would be traumatized by these events ;or the CBC who ran footage of people jumping from burning buildings during their kids programming block; we told kids to seek out the adults in their lives to talk about their fears and concerns. And we gave out the Kids Help Phone number for kids who have no other support system.

Well done!

Pat

This time I was
PRODUCER/DIRECTOR
TVOKids —

I was Directing Live To Air

Sia







Wednesday, September 12, 2001 8:16:00 AM

Message

From:  tvoKids

Subject: Fwd: Your response to the terror in the US

To:  Kim Wilson
 Pat EllingsonCc:  Patty Sullivan
 Sia Petropoulos

Don sent us this from the web feedback form:

I would like to add my voice to what I hope is a flood of laudatory messages concerning your response today to the terror attacks in the US. Patty Sullivan's performance as she encouraged her young viewers to talk about their fears was reassuring, even to this adult who was by that time suffering from hours of breathless news coverage with it's inevitable replays of the horror unfolding in the US. Your directors also deserve full credit for continuing with the regular schedule and interspersing it with Ms Sullivan's comforting presence. Well done.





Thursday, September 13, 2001 6:56:29 AM

Message

From:  tvoKids


Subject: Fwd: A message from TVOKids.com

To:  Pat Ellingson
 Kim WilsonCc:  Patty Sullivan
 Sia Petropoulos

This note was sent from the web on 9/12/01 at 23:24.

From: Kelly Lynn, age

Kelly Lynn's message:

Thank you for the way your staff handled the events of yesterday on the Crawlspace show. As the parent of a young son I found the treatment of the disaster to be honest and dealt with compassionately for your young viewers. Thank you Patty and all the rest of you who are responsible for the show, for not discounting our young people's thoughts and fears. Well done and again thank you.



Wednesday, September 12, 2001 1:05:50 PM

Message

From:



tvoKids

Subject:

Fwd: Message for Patty

To:



Kim Wilson



Pat Ellingson

Cc:



Patty Sullivan



Sia Petropoulos

Attachments:



body.htm

2K

Hi, Patty!

I would like to thank you for your wonderful words to kids yesterday following the HORRIBLE events that had taken place in United States. Fortunately, I work in a job that allows me to be home when my kids get home from school so I was here to answer their questions (although I must admit that I really didn't know ALL the answers), hug them and wipe their tears. The support and suggestions that you gave kids who were not with an adult were very reassuring. It was good, too, that you were able to provide the number for the HELP line.

We are avid TVO Kids fans and restrict viewing to TVO after school. With all the violence in the world, it's good to know that there is a safe channel for kids to watch.

Thank you again for being there for so many kids across the province. Your caring and supportive words will not be forgotten.

Bev i



Tuesday, September 11, 2001 11:12:07 PM

Message

From:



tvoKids

Subject:

Fwd: New York Tragedy

To:



Kim Wilson



Pat Ellingson

Cc:



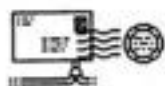
Patty Sullivan



Sia Petropoulos


Kim sent us this from the web feedback form:

As the world watched the tragedy in New York and Washington, TVO Kids was a nice refuge for the children. As a teacher, I would like to commend Patty for her sensitive and timely support of children in talking about feelings, fears and concerns and providing the help number for them to call. While regular programming was helpful, this service also benefitted many, I'm sure. Well done!!



Tuesday, September 11, 2001 6:04:00 PM

Message

From:  tvoKids

Subject: Fwd: September 11, 2001

To:  Kim Wilson
 Lezli Kuntze
 Sia Petropoulos
 Patty Sullivan

Thank you
While channel; flipping today after school to find something appropriate
for
my 9&7 year olds I came across Patty on your station giving the children
some wonderful advise.

While the entire world is in shock over today's events at the World Trade
Centre, other television programmers seemed to forget the child element.
Not all kids want to sit for hours on end and see the same graphic images
and hear details of an event that is far too much for even the most
knowledgeable adults to understand.

Then we came across Patty. I could detect a change in her demeanour and
the
bubbly voice wasn't quite the same but the message she gave was so
important.
"if you don't understand what you are seeing on TV then talk to a grown
up
about it or call the kids help phone line."

Thank you, Once again tvokids and Patty prove that they are truly there
for
our kids.

Theresa
Burlington, ONTARIO



Wednesday, September 19, 2001 1:29:07 PM

Message

From:  tvoKids

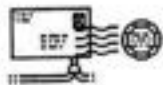
Subject: Fwd: World Trade Center

To:  Pat Ellingson

Cc:  Sia Petropoulos

sent us this from the web feedback form:

Thank you to all TVO kids hosts. Your
comments about the WTC helped my two children who watch everyday after school





Wednesday, September 12, 2001 8:17:01 AM

Message

From:  tvoKids

Subject: Fwd: the world crisis

To:  Pat Ellingson
 Kim Wilson

Cc:  Patty Sullivan
 Sia Petropoulos

Annemarie sent us this from the web feedback form:

I just wanted to write to support the way you handled the situation unfolding in the world today on your programs... we usually don't get home in time to see TVO Kids in the 5 to 6 slot, but I'd picked up my daughters (in grade four) early and we had talked a bit about the situation... we made a decision to NOT turn on the news, but to stick to TVO and/or YTV. when Pattie talked about what was going on, she was vague enough that the younger kids wouldn't have been frightened by it, BUT she confirmed what both the school and I had told my children: that they should talk to others about it, feel free to ask questions, that it really was confusing for all of us. It must have been difficult to decide how to deal with this within the context of your children's programming, but I just wanted to support you in what you did and say that I feel it supports what kids and parents need to do right now.

thank you






Wednesday, September 12, 2001 5:41:46 PM

Message

From:  tvoKids

Subject: Fwd: Tragedy in the USA

To:  Pat Ellingson
 Kim Wilson

Cc:  Julie Patterson
 Sia Petropoulos

Way to go TVO kids for mentioning yesterday's tragedy in a tactful, supportive way!? My son and I were watching TVO today and Julie 2 handled this topic extremely well by telling kids to talk to their parents about it or, if they felt they could not to call the kids help line.? Hats off to you all - we love your programming!!!

Lesley and Dan
Stratford, ON